

Vizle

Assessment

Assessment

Section

Time Left : 19:40

Final Assessment

Question Type :MCQ

Marks for correct answer 4 | Negative Marks 0

## Question No. 1

For which of the following is the Service Catalogue Manager responsible?  
1. Ensuring that information within the Service Pipeline is accurate and up to date.  
2. Ensuring that information in the Service Catalogue is consistent with information in the Service pipeline.  
3. Ensuring that all operational services are recorded in the service catalogue.  
4. Ensuring that the information in service catalogue is accurate and backed up.

- All of the above
- 3 and 4 only
- 2, 3, and 4 only
- 1 and 2 only

3 Answer...

21 Not Visited

0 Marked for Review

0 Answered & Marked for Review (will be considered for evaluation)

1 Not Answer...

0 Marked for Review

## Final Assessment

Choose a Question

1	2	3	4
5	6	7	8
9	10	11	12
13	14	15	16
17	18	19	20
21	22	23	24

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit



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Time Left : 18:50

Final Assessment

Question Type :MCQ

Marks for correct answer 4 | Negative Marks 0

Question No. 10

Which of the following statements is incorrect about patterns of demand generated by the customer's business?

- Understanding patterns of business activity is unimportant.
- They are delivered to the Capacity Management process so the capacity to deliver services at the agreed levels can be ensured.
- They are driven by patterns of business activity.
- Demand can be influenced by charging different rates at different times.

9	Not Answer...
15	Not Visited
0	Marked for Review
0	Answered & Marked for Review (will be considered for evaluation)

Final Assessment

Choose a Question

5	6	7	8
9	10	11	12
13	14	15	16
17	18	19	20
21	22	23	24
25			

Mark for Review &amp; Next

Clear Response

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