

ITILFND_V4.prepaway.premium.exam

Number: ITILFND_V4
Passing Score: 800
Time Limit: 120 min

PrepAway
Vizie
ITILFND
ITIL 4 Foundation



<https://vizle.offnote.co>

Contact us: vizle@offnote.co

This document was generated automatically by **Vizle**

Your **Personal Video Reader Assistant**

Learn from Videos **Faster** and **Smarter**

VIZLE PRO / BIZ

- Convert *entire* videos ^{PDF, PPT}
- *Customize* to retain all essential content
- Include Spoken *Transcripts*
- Customer support

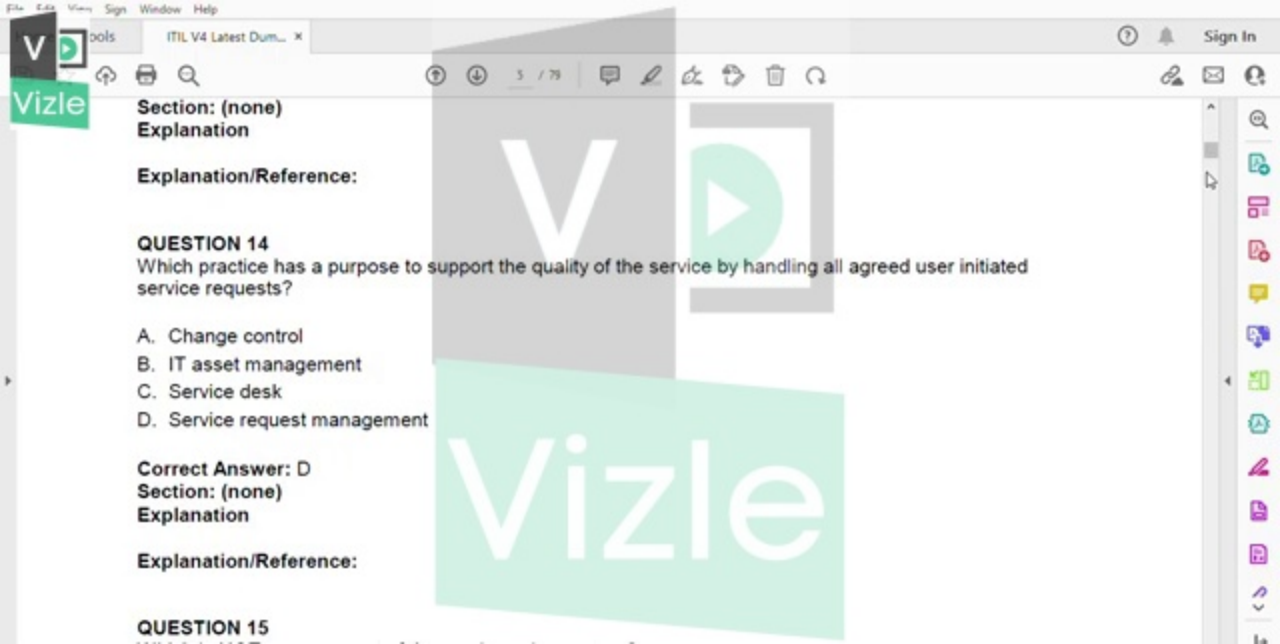
Visit <https://vizle.offnote.co/pricing> to learn more

VIZLE FREE PLAN

- Convert videos *partially* ^{PDF only}
- Slides may be *skipped**
- Usage restrictions
- No Customer support

Visit <https://vizle.offnote.co> to try free

Login to Vizle to unlock more slides*



Section: (none)
Explanation

Explanation/Reference:

QUESTION 14

Which practice has a purpose to support the quality of the service by handling all agreed user initiated service requests?

- A. Change control
- B. IT asset management
- C. Service desk
- D. Service request management

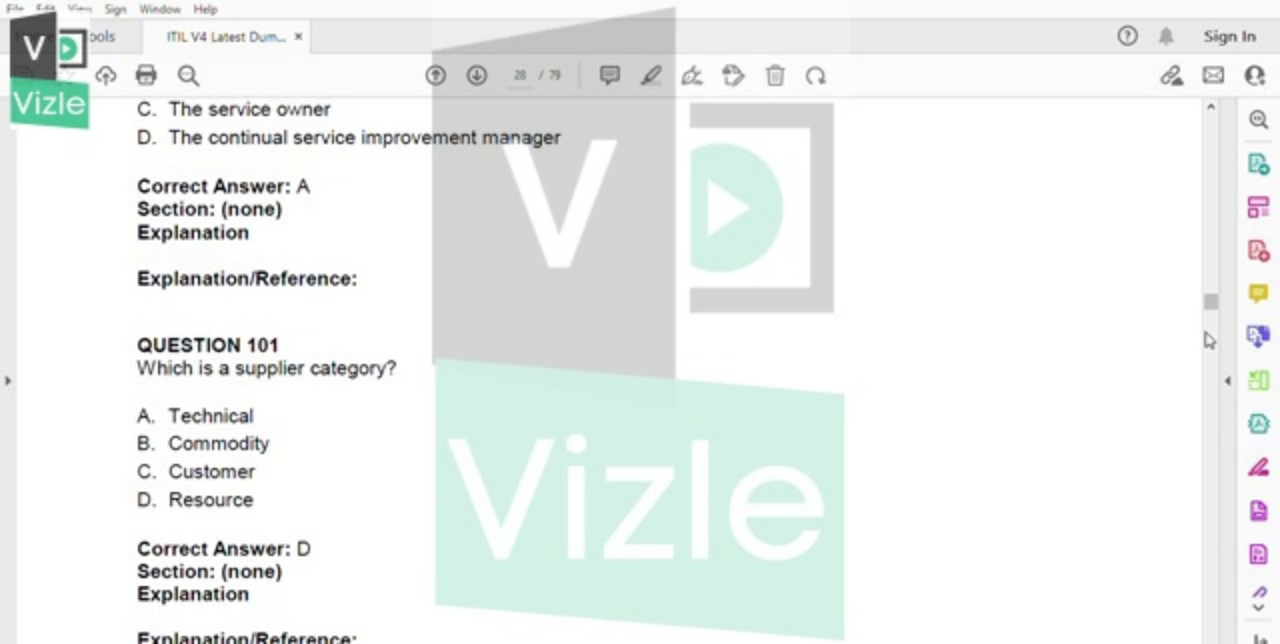
Correct Answer: D

Section: (none)

Explanation

Explanation/Reference:

QUESTION 15



- C. The service owner
- D. The continual service improvement manager

Correct Answer: A
Section: (none)
Explanation

Explanation/Reference:

QUESTION 101
Which is a supplier category?

- A. Technical
- B. Commodity
- C. Customer
- D. Resource

Correct Answer: D
Section: (none)
Explanation

Explanation/Reference:

File Edit View Sign Window Help

Tools ITIL V4 Latest Dum... x

34 / 79

Sign In

Vizle

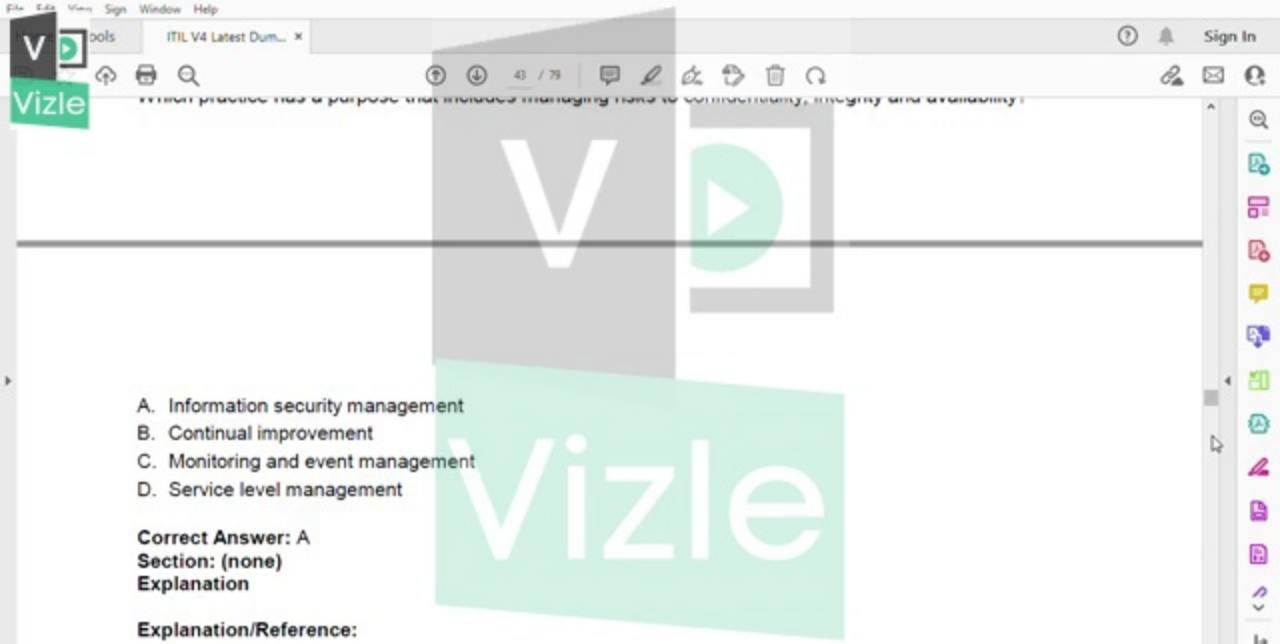
Correct Answer: B
Section: (none)
Explanation

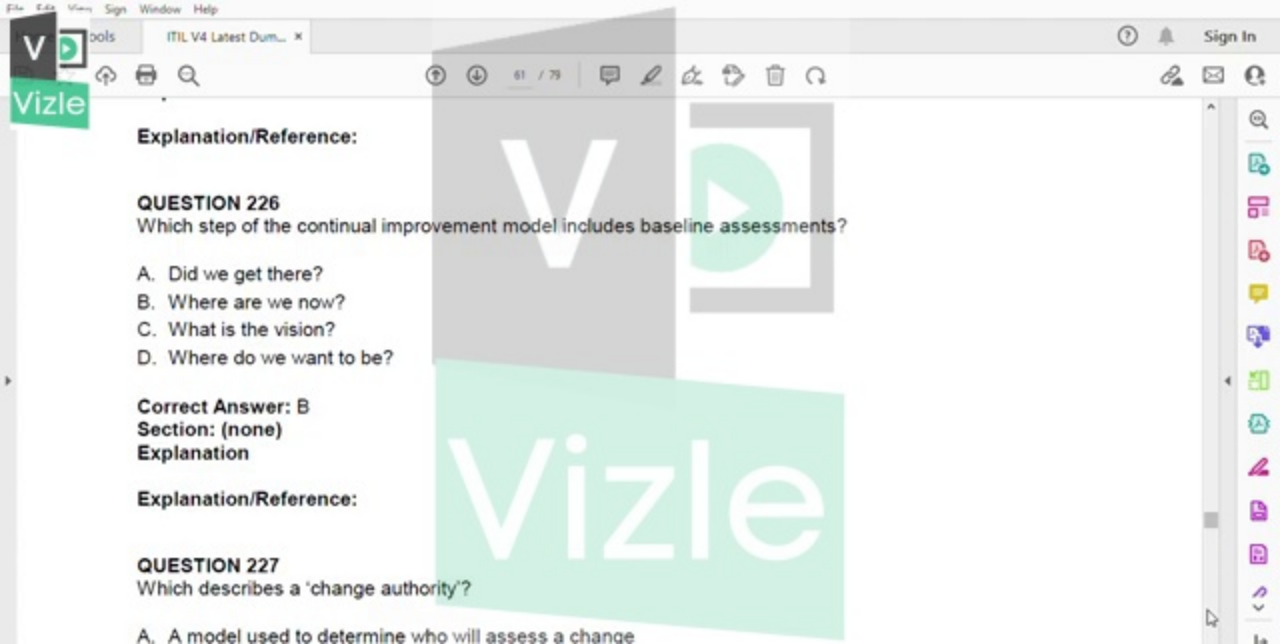
Explanation/Reference:

QUESTION 126
Which are elements of the service value system?

A. Service provision, service consumption, service relationship management
B. Governance, service value chain, practices

vizle





Explanation/Reference:

QUESTION 226

Which step of the continual improvement model includes baseline assessments?

- A. Did we get there?
- B. Where are we now?
- C. What is the vision?
- D. Where do we want to be?

Correct Answer: B

Section: (none)

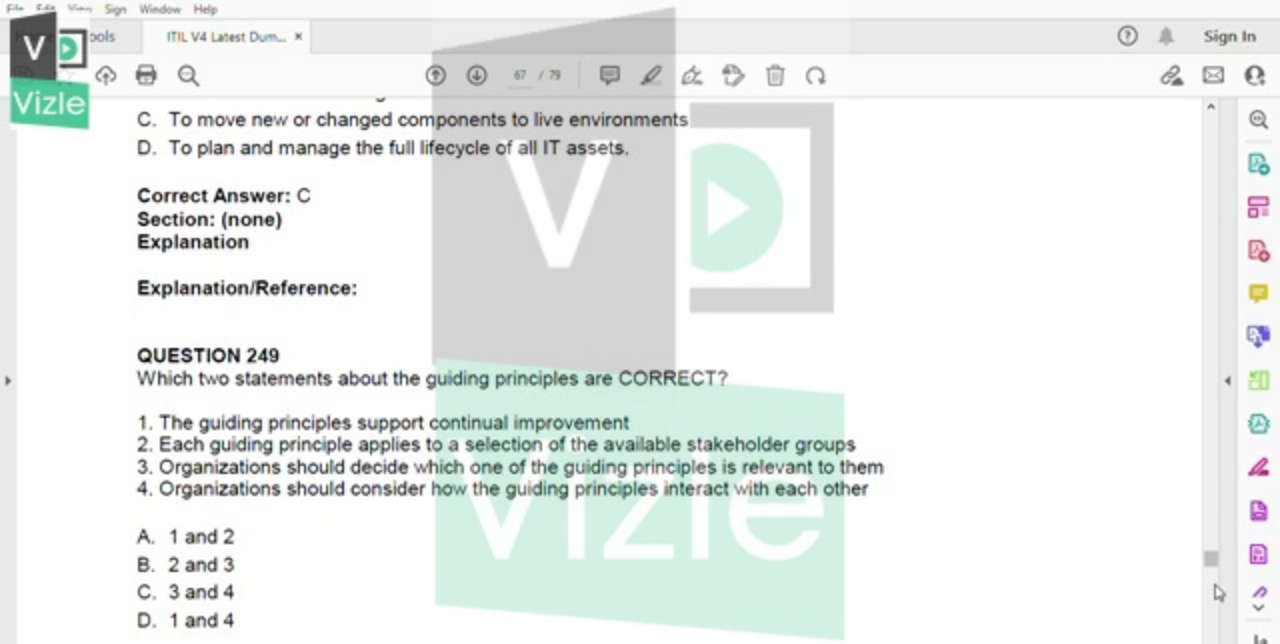
Explanation

Explanation/Reference:

QUESTION 227

Which describes a 'change authority'?

- A. A model used to determine who will assess a change



- C. To move new or changed components to live environments
- D. To plan and manage the full lifecycle of all IT assets.

Correct Answer: C

Section: (none)

Explanation

Explanation/Reference:

QUESTION 249

Which two statements about the guiding principles are CORRECT?

1. The guiding principles support continual improvement
2. Each guiding principle applies to a selection of the available stakeholder groups
3. Organizations should decide which one of the guiding principles is relevant to them
4. Organizations should consider how the guiding principles interact with each other

- A. 1 and 2
- B. 2 and 3
- C. 3 and 4
- D. 1 and 4



<https://vizle.offnote.co>

Contact us: vizle@offnote.co

This document was generated automatically by **Vizle**

Your **Personal Video Reader Assistant**

Learn from Videos **Faster** and **Smarter**

VIZLE PRO / BIZ

- Convert *entire* videos ^{PDF, PPT}
- *Customize* to retain all essential content
- Include Spoken *Transcripts*
- Customer support

Visit <https://vizle.offnote.co/pricing> to learn more

VIZLE FREE PLAN

- Convert videos *partially* ^{PDF only}
- Slides may be *skipped**
- Usage restrictions
- No Customer support

Visit <https://vizle.offnote.co> to try free

Login to Vizle to unlock more slides*