



ACS ORIENTATION COURSE

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CHAPTER 1: Basic Code of Conduct

CHAPTER 2: General Procedures

CHAPTER 3: Behavioral Standards & Ethics

CHAPTER 4: Technology & Electronic Communication

CHAPTER 5: Safety, Arrest Procedures & Emergencies

CHAPTER 6: Communication & De-Escalation

V

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WOULD
BE **WRONG**

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247ACS.com

- 1. SLEEPING WHILE ON DUTY**
- 2. SMOKING OR VAPING DURING YOUR SHIFT**
- 3. ARRIVING AT YOUR POST UNDER THE INFLUENCE OF ALCOHOL OR DRINKING DURING YOUR SHIFT**
- 4. ENTERTAINING YOUR FRIENDS WHILE ON SITE**
- 5. ARGUING WITH CUSTOMERS AND VISITORS**
- 6. LISTENING TO MUSIC, WATCHING VIDEOS, OR PLAYING VIDEO GAMES ON YOUR ELECTRONIC DEVICE**
- 7. CARRYING ON PERSONAL CONVERSATIONS BY PHONE OR TEXT**



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